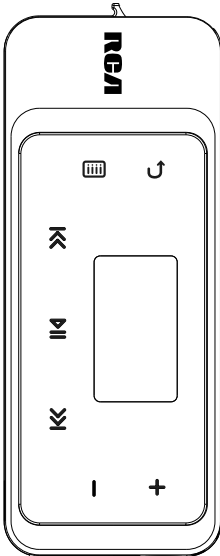




user manual

TH20 series  
TH22 series

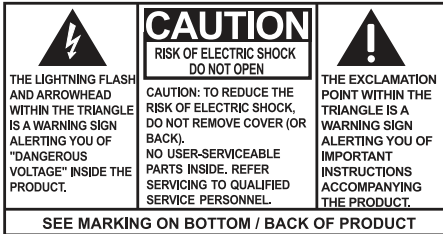


It is important to read this user manual prior to using your new product for the first time.

# Important safety instructions

## IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ AND SAVE FOR FUTURE REFERENCE



**WARNING:** TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

Some of the following information may not apply to your particular product; however, as with any electronic product, precautions should be observed during handling and use.

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Only use attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

### ADDITIONAL SAFETY INFORMATION

- Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- Do not attempt to disassemble the cabinet. This product does not contain customer serviceable components.
- The marking information is located at the bottom of apparatus.

## Important battery precautions

- Any battery may present a risk of fire, explosion, or chemical burn if abused. Do not try to charge a battery that is not intended to be recharged, do not incinerate, and do not puncture.
- Non-rechargeable batteries, such as alkaline batteries, may leak if left in your product for a long period of time. Remove the batteries from the product if you are not going to use it for a month or more.
- If your product uses more than one battery, do not mix types and make sure they are inserted correctly. Mixing types or inserting incorrectly may cause them to leak.
- Discard any leaky or deformed battery immediately. They may cause skin burns or other personal injury.
- Please help to protect the environment by recycling or disposing of batteries according to federal, state, and local regulations.

**WARNING:** The battery (battery or batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire or the like.

## Ecology

Help protect the environment - we recommend that you dispose of used batteries by putting them into specially designed receptacles.

## Precautions for the unit

- Do not use the unit immediately after transportation from a cold place to a warm place; condensation problems may result.
- Do not store the unit near fire, places with high temperature or in direct sunlight. Exposure to direct sunlight or extreme heat (such as inside a parked car) may cause damage or malfunction.
- Do not expose to rain or moisture.
- Clean the unit with a soft cloth or a damp chamois leather. Never use solvents.
- The unit must only be opened by qualified personnel.

## Headset safety

To use a headset safely, please keep the following in mind:

- Do not play your headset at a high volume. Hearing experts advise against continuous extended play.
- If you experience ringing in your ears, turn down the volume or stop using the headset.
- Do not use a headset while driving a motorized vehicle or riding a bike. It may cause a traffic hazard and is illegal in many areas.
- Even if your headset is an open-air type designed to let you hear outside sounds, don't turn up the volume so high that can't hear sounds around you.

## FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Audiovox could void the user's authority to operate the equipment.

Manufacturer/Responsible Party  
Audiovox Accessories Corporation  
111 Congressional Blvd., Suite 350  
Carmel, IN 46032

1-317-810-4880 ( No technical /product support is available via this number. This phone number is for regulatory matters only.)

**Visit [www.rcaaudiovideo.com](http://www.rcaaudiovideo.com) for technical support**



RCA  
TH2202



RCA  
TH2004



RCA  
TH2204R



RCA  
TH2204



RCA  
TH2002RDR



RCA  
TH2002R



RCA  
TH2002



RCA  
TH2202R



RCA  
TH2004R

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

# Contents

## Important safety instructions

IMPORTANT SAFETY INSTRUCTIONS .....	2
Important battery precautions .....	3
Ecology.....	3
Precautions for the unit .....	3
Headset safety .....	3

<b>FCC Information.....</b>	<b>4</b>
-----------------------------	----------

<b>Contents .....</b>	<b>5</b>
-----------------------	----------

## End user license agreement

End user license agreement.....	7
---------------------------------	---

## Before you begin

Copyright warning.....	9
Back up your data .....	9
Unpacking your player.....	9
Computer system requirements.....	9
Installing the battery in the player .....	10
Installing the belt clip.....	10
Removing the belt clip.....	10
Connecting to the computer.....	11

## Managing files on your RCA Player

Using RCA easyRip .....	12
Using Windows Explorer .....	12
Deleting files from the player.....	13
Disconnecting the player from the PC.....	13

## General controls

Turning the player on and off.....	14
Locking the player controls.....	14
Resetting the player .....	14

## Using the menus

Menu types.....	15
Menu navigation .....	15
The Home menu.....	16

## Music

Playing music files.....	17
Music playback controls .....	17

## Audiobooks

Playing audiobooks.....	19
Audiobook playback controls.....	19
Skipping through audiobook sections .....	20

## **Favorites**

Creating a "Favorites" playlist .....	21
Removing files from "Favorites" playlist .....	21
Downloading playlists to player .....	21

## **Settings**

Changing the player's settings .....	22
Shuffle .....	22
Repeat .....	22
Equalizer .....	22
Contrast .....	22
Screensaver .....	22
PowerSave .....	22
Language .....	22
Profiling.....	22
System Info .....	23
Restore defaults .....	23
Format device.....	23

## **Additional information**

Tips and troubleshooting.....	24
For your records .....	25
Visiting RCA website .....	25
Specifications.....	26

## **Warranty information**

Limited warranty .....	27
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# End user license agreement

This is a copy of the EULA that you need to agree to in order to use this product.



## End user license agreement

IMPORTANT: READ CAREFULLY BEFORE DOWNLOADING OR INSTALLING THIS SOFTWARE!

THIS END USER LICENSE AGREEMENT (THIS "EULA") IS A LEGAL AGREEMENT BETWEEN YOU AND AUDIOVOX CORPORATION AND, AS APPLICABLE, ANY AUDIOVOX SUBSIDIARY, AS DEFINED BELOW (COLLECTIVELY "AUDIOVOX"), FOR THE RCA BRANDED PORTABLE DIGITAL AUDIO/VIDEO DEVICE APPLICATION/DRIVER SOFTWARE PROGRAM WHICH MAY INCLUDE ASSOCIATED SOFTWARE COMPONENTS, SOFTWARE LICENSED BY AUDIOVOX FROM THIRD PARTIES ("LICENSORS") AND ASSOCIATED DOCUMENTATION, IF ANY (COLLECTIVELY, THE "PROGRAM"). THIS EULA CONTAINS IMPORTANT LEGAL LIMITATIONS, RESTRICTIONS AND DISCLAIMERS, AND ALSO SPECIFIES THE DURATION OF YOUR LICENSE.

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The software embedded within your A/V Device (the "Device Firmware") contains software licensed from Microsoft that enables you to play Windows Media Audio (WMA) files ("WMA Software"). The WMA Software is licensed to you for use with your A/V Device under the following conditions. By installing and using this version of the Device Firmware, you are agreeing to these conditions. IF YOU DO NOT AGREE TO THE END USER CONDITIONS OF THIS SECTION 7, DO NOT INSTALL OR USE THIS VERSION OF THE DEVICE FIRMWARE.

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You may not reverse engineer, decompile, or disassemble the WMA Software, except and only to the extent that such activity is expressly permitted by applicable law.

You may transfer your right to use the Device Firmware only as part of a sale or transfer of your A/V Device, on the condition that the recipient agrees to the conditions set forth herein. If the version of the Device Firmware that you are transferring is an upgrade, you must also transfer all prior versions of the Device Firmware that you have which include the WMA Software.

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This EULA can only be modified by a written agreement signed by you and AUDIOVOX, and changes from the terms and conditions of this EULA made in any other manner will be of no effect. If any portion of this EULA shall be held invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remainder of the Agreement shall not in any way be affected or impaired thereby. This



# Before you begin

## Dear RCA Customer,

Thank you for purchasing the Player. This product will play mp3 and Windows Media™ audio (WMA) content.

RCA easyRip™ Media Software, lets you import music files from CDs and other sources, organize your music library, and transfer unprotected MP3 and WMA files to and from this player.

## Copyright warning

This player is for your personal use only. Unauthorized recording or duplication of copyrighted material may infringe upon the rights of third parties and may be contrary to copyright laws.

## Back up your data

As with any portable player, you must back up the drive regularly. The manufacturer is not responsible for lost data.

## Unpacking your player


All of the items listed below should have been packed in the box with your player.

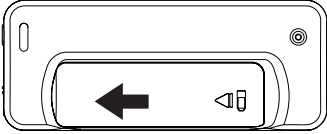
- RCA player (contains music management software installer and user manual)
- Quick Start Guide
- Earphones
- Detachable carrying clip

## Computer system requirements

- Pentium III 500MHz or higher recommended
- Windows® XP (service pack 1 or higher) or Windows Vista™ or Windows® 7
- Internet access
- Windows Media Player 10 or higher
- 250MB or more free hard disk space for the software
- 128MB RAM (256MB recommended)
- CD drive capable of digital audio extraction
- USB port (2.0 recommended)
- Sound card

## Installing the battery in the player

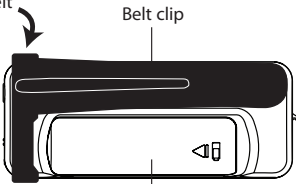
1. Apply thumb pressure to slide the battery compartment cover in the direction of the arrow, then remove the cover.
  2. Insert the supplied AAA battery, following the polarity marks in the battery compartment.
  3. Replace the cover.
- Refer to the battery level icon  on the display to check the battery level. Replace the battery when the icon is empty.



## Installing the belt clip

Step 1:

Place the belt clip here

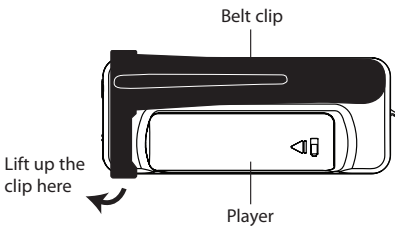


Step 2:

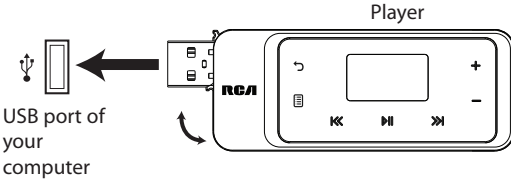
Push here until the belt clip completely locks in place



## Removing the belt clip



## Connecting to the computer



- Rotate the USB plug out of the player body and connect the player to your PC as shown.
  - The player will turn on automatically and display "USB connected" on the display. The player will appear as a drive letter on your computer, a Mass Storage Class (MSC) device, and behave as a detachable drive for file transfer in one or both directions.
  - The RCA easyRip™ Media Software installer is stored on the player. Go to **MyComputer** in the Start menu, find and open the drive letter associated with the player (i.e. RCA MP3) and then double-click the **rcaeasyrip\_setup.exe** file to launch the installer.
  - The software installer can be deleted from the player after installation to free up more storage space\*.
- 
- It may take several seconds for the player to be detected. Click **View -> Refresh** in My Computer or Windows Explorer to make sure the player has been detected.
  - The player is capable of transferring files at USB 2.0. If a USB 2.0 port is available on your computer, use it to connect to your player. The player is still backward compatible with the older USB 1.1 ports; however, you will not be able to take full advantage of the potential speed increase.
  - **IMPORTANT:** Do not disconnect the USB cable from either the PC or the player during the software installation.

\* The latest software can be downloaded from [www.rcaaudiovideo.com](http://www.rcaaudiovideo.com).

# Managing files on your RCA Player

Before you begin using your RCA Player, you'll want to copy your music to the player. You can use any of the following methods to transfer content:

- RCA easyRip
- Drag and drop files using Windows Explorer
- Software provided by online music stores

## Using RCA easyRip

### easyRip lets you:

- Import music from CDs
- Organize your music library on your PC
- Create playlists
- Copy files from your library to the player
- Copy files from the player to your library
- Delete files from the player

### To start easyRip (using either method below):

- Click on the RCA system tray icon and select **RCA easyRip** from the menu.
- Double-click the easyRip icon on your PC's desktop. The easyRip dock appears at the side of your screen.

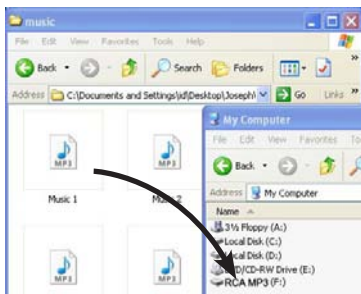


**Help** – For detailed explanation on using easyRip, click the Help module on the Module Dock.

## Using Windows Explorer

### To copy files in Windows XP, Windows Vista or Windows® 7:

1. Open the player in Windows Explorer.
2. Drag and drop music files onto the drive letter associated with the player.




## Deleting files from the player

You may delete any files transferred to the player.

1. Connect the player to your computer.
2. Open the player in Windows Explorer and then navigate to the folder containing the files.
3. Select the files you want to remove and then press the Delete key on the keyboard of your PC.

## Disconnecting the player from the PC

**Windows will show the player as a removable disk:**

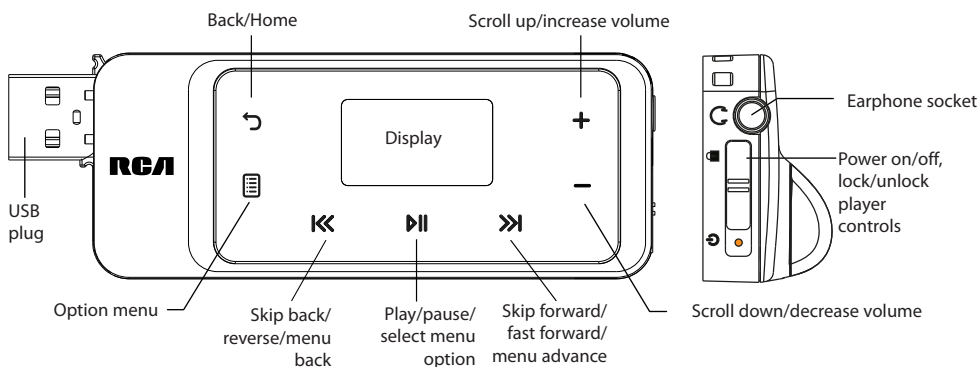
1. In the Windows system tray, click the **Safely Remove Hardware** icon  and then select the device with the appropriate drive letter from the list of devices.
2. When the **Safe to remove hardware** message appears, unplug the player from the PC.



**IMPORTANT:** Do not disconnect the USB connection during file transfer. Doing so may corrupt system files or the files being transferred.



# General controls



## Turning the player on and off

Turn player on/off: Slide and hold the Power/Lock Slider (🔌/🔒) away from the headphone jack.

## Locking the player controls

Lock player controls: Slide the Power/Lock Slider (🔌/🔒) toward the headphone jack.

- When the controls are locked, the message "Keys Locked" appears on the display.

Unlock player controls: Slide the Power/Lock Slider (🔌/🔒) toward the middle position.

## Resetting the player

If the player stops operating properly, you can reset it by removing and re-installing the battery.

# Using the menus

## Menu types

The player has two menu types:

### Player menu

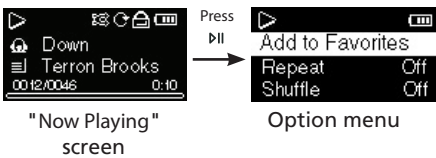
The player menu appears when you turn on the player or if you press and hold **⏸** while listening to the player. It lets you:

- Select music and audiobook files
- Change the player's settings



### Option menu

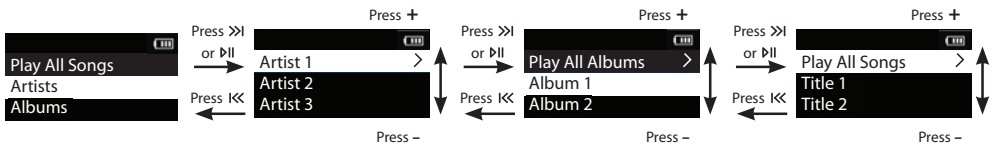
The option menu appears if you press **⏸** at the playback (Now Playing) screen while listening to the player. It provides different options depending on what you are listening to when you press **⏸**.



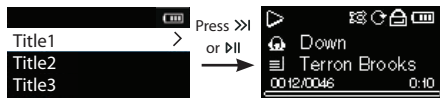
## Menu navigation

When a menu is displayed:

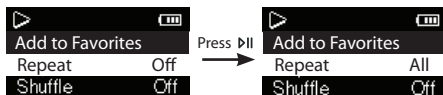
- Press **+** and **-** to scroll up and down the list of menu items.
- Press **»** or **▶** to go to the next menu level. Press **«** to return to the previous menu level.



- If the highlighted item is playable (for example, an audio file), press **▶** or **»** to start playback.



- If the highlighted item indicates the current setting (for example, the repeat mode setting), press **▶** or **»** to change the setting.



## The Home menu

The top-level or “Home” menu is always displayed when you press and hold ↶. The menu options are:



### Now Playing

Available only during playback.

Press »| or »| to return to the currently playing file.



### Music

Press »| or »| to enter the Music menu and choose an artist, album or genre.



### Audiobooks

Press »| or »| to enter the Audiobook menu and choose a particular audiobook for listening.



### Favorites

As you listen to music, you can add individual titles to a “favorites” playlist. Press »| or »| to enter the Favorites menu and choose a particular title or edit the playlist.



### Settings

Press »| or »| to enter the Settings menu, which lets you:


- Choose the shuffle playback mode
- Choose a repeat playback mode
- Choose an equalizer setting
- Change the screen contrast
- Choose the screensaver setting
- Choose the power saving setting
- Change the language of the player's menus
- Perform sorting to all music files.
- Display the firmware version, space available and total space
- Reset the player's settings to the factory defaults
- Format device to cleanup all data and old license file









# Music

## Playing music files

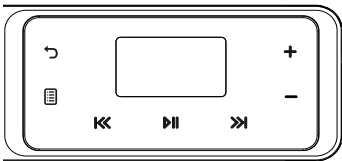
The player sorts your music files by artist, album and genre.





1. Press and hold  to display the Home menu, then press + or – to select **Music**.




2. Press  or  to enter the Music menu.
3. Use + or – and  or  to navigate through the menus and select the desired item, then press  or  to start listening.



## Music playback controls





	Skips to the previous file*; press and hold to scan backward
	Skips to the next file, press and hold to scan forward
	Starts/pauses playback
	Shows/ hides the Option menu
+ or –	Increases or decreases the volume during playback

\* Press  within the beginning 4 seconds of the current music file to skip to previous file. Otherwise, you will return to the beginning of the current file.



### Option menu (music playback)

Press  at the playback (Now Playing) screen to show the Option menu. Press + or – to highlight an option and then press  to confirm the selection or change the setting.

The following options are available:

- **Add to Favorites** – Adds the current file to the Favorites playlist (see page 21). Each file can be added to the Favorites playlist multiple times.
- **Repeat** – Toggles repeat mode. Options available: Off, One , and All  (corresponding icons show on the display).
- **Shuffle** – Toggles shuffle mode. Plays media randomly when shuffle is On.
- **Equalizer** – Toggles equalizer mode. Options available: Flat, Bass, Pop, Rock and Jazz.
- **Delete** – Deletes the currently playing media file from the player.

### **Option menu (navigating music files)**

Press  when navigating through music files to show the Option menu. Press + or – to highlight an option and then press  to confirm the selection or change the setting.


The following options are available:

- **Now Playing** – Returns to the Now Playing screen during playback
- **Delete** – Deletes the selected song







# Audiobooks

## Playing audiobooks

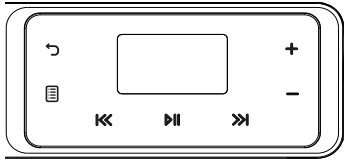
Audiobook playback is similar to music playback.

1. Press and hold  to display the Home menu, then press + or - to select **Audiobooks**.







2. Press  or  to enter the Audiobooks menu.
3. Use + or - and  or  to navigate through the menus and select the desired item, then press  or  to start listening.

## Audiobook playback controls





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	Skips to previous file or section; press and hold to scan backward within a file
	Skips to the next file or section; press and hold to scan forward within a file
	Starts/pauses playback
	Shows/ hides the Option menu
+ or -	Increases or decreases the volume during playback

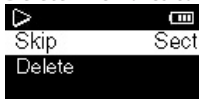
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### Option menu (Audiobook playback)

Press  at the playback (Now Playing) screen to show the Option menu. Press + or - to highlight an option and then press  to confirm the selection or change the setting.

The following options are available:



- **Skip** – Skips by section or by file. (Refer to below section for details)
- **Delete** – Removes current file from the player.





## Skipping through audiobook sections

If the currently playing audiobook contains sections, you can choose to skip forward and back between sections when you press ⏪ or ⏩, instead of skipping between files.

### To choose section-by-section skipping:

1. Press  to display the Option menu.
2. Press + or - to select **Skip**, then press  to switch to Section.



3. Press  or  to resume playback.



- The player returns to file-by-file skipping automatically when you play another file or turn the player off.

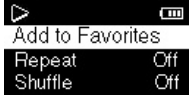
# Favorites

## Creating a "Favorites" playlist

You can create a playlist of your favorite music by adding new files to the playlist as you listen to them. This function is not available for other media formats such as audiobooks and recordings.

### To add the currently playing music file in the playlist:

1. Press **⏺** to display the Option menu.
2. Press + or - to highlight **Add to Favorites** and then press **⏺**.



- Repeat the above steps for adding more music files.

### To listen to the Favorites playlist:

1. Press and hold **⏪** to display the Home menu.
2. Press + or - to select **Favorites** and press **⏪** or **⏩** to enter.



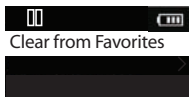
3. To play back a particular file, press **⏪** or **⏩** to list the files. Press + or - to select the desired file and press **⏪** or **⏩**.



## Removing files from "Favorites" playlist

### To remove a music file from the playlist:

1. Play the selected file from Favorites playlist.
2. Press **⏺** to display the Option menu. Now "Clear from Favorites" is highlighted.



3. Press **⏩** to remove this file from the playlist.




## Downloading playlists to player

You can also download playlists of your favorite music created on the RCA easyRip software. Please refer to the Help module in easyRip for details on creating playlists and transferring the created playlists to the player.


# Settings

## Changing the player's settings

### To change the player settings:


1. Press and hold  to display the Home menu.
2. Press + or – to select **Settings** and press  or  to enter the settings menu.





3. Press + or – to select a setting and then press  to change it.



## Shuffle

- Plays back music tracks (mp3/wma/wav) in a random order.
  - Options: On (Display indicator: ) and Off.

## Repeat

- Repeats music tracks based on selected mode. When repeat mode One is selected, the current track will repeat. When repeat mode All is selected, all files in the current album will repeat.
  - Options: One (Display indicator: ) , All (Display indicator: ) , and Off.

## Equalizer

- Switches current equalizer mode used to play back music tracks. Each mode corresponds to different types of music to enhance your listening experience.
  - Options: Flat, Bass, Pop, Rock and Jazz.

## Contrast

- Adjusts the display contrast.

## Screensaver

- Sets the screensaver activation time which will launch the screensaver after specified duration of inactivity.
  - Options: 10 sec., 20 sec., 30 sec., or 1 min.

## PowerSave

- Sets the powersave interval time which will turn the player off after specified duration if no key is pressed.
  - Options: Off, 1 min., 2 min., 5 min., 10 min.

## Language

- Changes the language of the player menus.
  - Options: English, Français, Español

## Profiling

- Performs sorting to all music files. "Profiling..." will be displayed until the sorting finishes.

## System Info

- Displays the amount of free space available and the firmware version.

## Restore defaults

- Resets all menus to factory defaults.

## Format device

- Format device will cleanup all data and old license file. Make sure to backup your data before formatting device.




## Additional information

### Tips and troubleshooting

#### Cannot delete files on the player.

- You can delete files on the player using your computer.
  1. Connect the player to your computer.
  2. Open the player in Windows Explorer and navigate to the folder containing the files.
  3. Select the files you want to remove and then press the Delete key on the keyboard of your PC.
- For deleting files from the player, refer to Option menu from page 17-22 for details.

#### Player repeats same tracks or all tracks.

- Repeat play is turned on. Press  during playback to show the Option menu and select Repeat Off. You can also press  to return to Home menu. Then press + or - to select **Settings** and press  to enter the settings menu to select Repeat Off.

#### Audio distorted at high volume.

- Change the Equalizer mode to Flat.
- Turn down the volume.

#### The audio tracks on my player keep skipping or popping.

- You'll need to rip the audio track again– make sure you close all other applications on your PC when you record.
- Try recording with Error Correction setting turned on.

#### Player turns itself off.

- Your player turns itself off if you leave it in pause mode or navigation mode for the duration specified in PowerSave setting.

#### The player cannot be turned on.

- Battery is empty.
- Ensure the Power/Lock Slider is not in the Lock position.
- Reset the player by removing and re-installing the battery.
  - If the player will not turn on after resetting, perform a firmware upgrade to restore it.
- Please go to [www.rcaaudiovideo.com](http://www.rcaaudiovideo.com) for more helpful troubleshooting tips.
- To resume normal operation, it may be necessary to cycle the power off and back on or perform a reset by removing and re-installing the battery.

#### Player does not respond to key presses.

- If your player stops responding to key presses, you can reset it by removing and re-installing the battery. Most of your settings will be preserved; only the settings that you have changed after your last power off will be lost.
- This player may temporarily cease to function if subjected to electrostatic disturbance. To resume normal operation, it may be necessary to cycle the power off and back on or by removing and re-installing the battery.
- Make sure the Lock function is not activated.

#### Player cannot play WMA songs.

- Secure music is not supported by this player.

#### Player cannot play AAC songs.

- Visit [www.rcaaudiovideo.com](http://www.rcaaudiovideo.com) to download the latest firmware for the player to support the playback of AAC songs.



**The player takes a long time to read files in a folder.**

- File reading may take longer if too many files are put in a single folder. Re-organize your files into a number of folders.

**Song information is not showing correctly.**

- Song information may not match your current player's language setting. Change the language setting.

**The player reports that it is full.**

- You have filled the capacity of the internal memory of the player.

**Cannot playback tracks on the player.**

- Make sure audio tracks are encoded in the mp3 or Windows Media formats at supported bitrates.
- Bitrates support by the player:
  - mp3 – 32 to 320 kbps
  - wma – 48 to 192 kbps
- WMA files may be DRM protected and this player does not support playback of protected files.

**Cannot find tracks which copied to the player.**

- Perform a profiling to sort all music files in the player (Home => Settings => Profiling).

**Cannot play Audible files.**

- Make sure the file format is correct. The player only supports .AAX Audible files. Audible files must be transferred to the Audible folder in the player for proper playback.

**How to format device?**

- Perform a format to clean up all data in device (Home => Settings => Format Device). Make sure to backup your data before formatting device.

## For your records

Keep your sales receipt for proof of purchase to obtain warranty parts and service.

In the event that service should be required, you may need both the model number and the serial number.

In the space below, record the date and place of purchase, and the serial number:

Model No.

Date of Purchase

Place of Purchase

Serial No.

## Visiting RCA website

Please visit [www.rcaaudiovideo.com](http://www.rcaaudiovideo.com) for:

- Product registration
- Latest software and firmware
- Latest RCA easyRip software
- User manual
- Frequently asked questions (FAQ)
- Customer service and technical support information

## Specifications

### Technical specification

Product: Digital Audio Player

Brand: RCA

Model: TH2202, TH2202R, TH2204, TH2204R, TH2002, TH2002R, TH2004, TH2004R and TH2002RDR

### Hardware

- Dimensions: 18.30 mm x 78.70 mm x 37.10 mm
- Unit Weight: 24 g without 3A battery
- Stereo Headphones jack
- USB Connection Jack

### USB Drive

- External USB Drive: When connected to a computer via USB, the player is capable of storing any file type allowing the user a fast, convenient method of storing, retrieving, and transferring files. This includes word processing files, presentations, spreadsheets and any other computer files.
- Capacity: 2GB (TH2202, TH2202R, TH2002, TH2002R and TH2002RDR), 4GB (TH2204, TH2204R, TH2004 and TH2004R)

### Software

- Includes the player applications and media management software.

# Warranty information

## Limited warranty

### 12 Month Limited Warranty

#### Applies to RCA Audio/Video Products

AUDIOVOX ELECTRONICS CORP. (the Company) warrants to the original retail purchaser of this product that should this product or any part thereof, under normal use and conditions, be proven defective in material or workmanship within 12 months from the date of original purchase, such defect(s) will be repaired or replaced with reconditioned product (at the Company's option) without charge for parts and repair labor.

To obtain repair or replacement within the terms of this Warranty, the product is to be delivered with proof of warranty coverage (e.g. dated bill of sale), specification of defect(s), transportation prepaid, to the Company at the address shown below.

This Warranty does not extend to the elimination of externally generated static or noise, to correction of antenna problems, loss/interruptions of broadcast or internet service, to costs incurred for installation, removal or reinstallation of product, to corruptions caused by computer viruses, spyware or other malware, to loss of media, files, data or content, or to damage to tapes, discs, removable memory devices or cards, speakers, accessories, computers, computer peripherals, other media players, home networks or vehicle electrical systems.

This Warranty does not apply to any product or part thereof which, in the opinion of the Company, has suffered or been damaged through alteration, improper installation, mishandling, misuse, neglect, accident, or by removal or defacement of the factory serial number/bar code label(s). THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

This Warranty is in lieu of all other express warranties or liabilities. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY MUST BE BROUGHT WITHIN A PERIOD OF 24 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

#### How to make a warranty claim:

- If your product is capable of storing content (such as an mp3 player, digital voice recorder, etc), it is recommended to make periodic backup copies of content stored on the product. If applicable, before shipping a product, make a back up copy of content or data stored on the device. Also, it is advisable to remove any personal content which you would not want exposed to others. IT IS LIKELY THAT CONTENTS AND DATA ON THE DEVICE WILL BE LOST DURING SERVICE AND REFORMATTING. AUDIOVOX ACCEPTS NO LIABILITY FOR LOST CONTENT OR DATA, OR FOR THE SECURITY OF ANY PERSONAL CONTENT OR DATA ON THE RETURNED DEVICE. Product will be returned with factory default settings, and without any pre-loaded content which may have been installed in the originally purchased products. Consumer will be responsible for reloading data and content. Consumer will be responsible to restore any personal

preference settings.

- Properly pack your unit. Include any remotes, memory cards, cables, etc. which were originally provided with the product. However DO NOT return any removable batteries, even if batteries were included with the original purchase. We recommend using the original carton and packing materials.
- Include evidence of purchase date such as the bill of sale. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

**Audiovox Electronics Corp.**

**Attn: Service Department.**

**150 Marcus Blvd.**

**Hauppauge N.Y. 11788**

1-800-878-5779

- Insure your shipment for loss or damage. Audiovox accepts no liability in case of damage or loss en route to Audiovox.
- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- A new or refurbished unit will be shipped to you freight prepaid.

**What we will do:**

Provide you with a new, or at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

**For Canada Customers, please ship to:**

Audiovox Return Centre

c/o Genco

6685 Kennedy Road,

Unit#3, Door 16,

Mississauga, Ontario

L5T 3A5

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FAQ's, User Manual

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